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Italian appliance manufacturer Smeg, which has been producing high quality household appliances since 1948, offers some striking washing machines in its portfolio. However, these washing machines, irrespective of efficiency and eco-friendliness, can and do sometimes break down. This means that your plans are put on hold when your appliance malfunctions. But you dont have to worry because in this guide, we have prepared a list of various Smeg washing machine error codes to help you get an idea of where the faults lie and what steps you might need to take to resolve them. Lets explore in more detail below. Smeg washing machine fault codes Like most modern appliances, your Smeg washing machine will display error codes when a fault occurs that prevents your machine from functioning optimally or at all. As such, before you can attend to troubleshooting your appliance, you need to ensure accurate diagnostics. The short but handy guide below will assist you in doing so. Error code E01: NTC sensor Smeg washing machine error code E1 indicates a problem with the NTC sensor, which relates to the temperature within your washing machine. This sensor is generally connected to a heater element and one or both may be faulty. Error code E02: Heating element The heating element is responsible for bringing the temperature in your washing machine up. If its faulty, the machine wont work and your clothes wont get clean. Error code E03: Heater relay stuck This is most likely caused by a fault in the pressure switch. Error code E04: The washer keeps filling with water There is a problem with the water sensor system. Error code E05: Drain pump This error code will manifest itself in either too much water accumulating in your washing machine or a fault with draining of this water. Error code E06: Universal DC motor TRIAC short circuit A short-circuit error is one that is related to the electrical wiring of your washing machine. Error code E07: Pressure level sensor It is highly likely that this sensor needs to be cleaned because it is not accurately sensing the right pressure in the washing machine. Error code E08: Water inlet valve This means the water flow in your washing machine may be blocked. Error code E09: Door lock TRIAC open circuit Another wiring issue but this time this is connected to the door lock mechanism. Error code E11: BLDC motor This reduces the amount of noise emitted by your washing machine. If it fails to work properly, your machine may become excessively noisy. Error code E12: Water leakage This could be caused by a faulty door seal or flange. Error code E13: Door lock or door wiring If you see a Smeg washing machine error code E13, you need to ensure that the door can lock in place and/or that the doors wiring is correctly connected. Error code E14: Recirculation pump This pump continuously moves the water and detergent during a wash cycle. However, if broken and needs replacement, it can be a costly part to replace. Error code E15: Water liter counter This can happen if there is low water pressure in the washing machine or an insufficient amount of water. Error code E17: Over foaming warning Too much detergent has been placed in the washing machine. Error code E18: Unbalanced load warning A Smeg washing machine error code E18 means that you have placed an unbalanced load of laundry in your washer. To correct this, simply remove all the clothes and repack the clothes evenly while ensuring a fair distribution of small and light and heavier clothing items. Error code E22: LCD communication failure Your display screen is not able to communicate with the rest of the washing machine. Error code E24: Fill sensor A fill sensor error will tell you whether the water levels in the washing machine are sufficient or not. Error code E26: EEPROM error This error relates to the main control board. Its advisable to call an expert to take a look at it. Error code E29: Voltage out of limit This is an error related to how much electrical power your washing machine is getting. Error code E31: Dryer NTC sensor If your Smeg washing machine also comes with a dryer function, the NTC sensor of the dryer may be faulty. Error code E35: Dryer heating element This is an error that relates to the heating element of your washers dryer and could signal electrical, connection or wiring issues. Error code E37: Drum overheating warning The temperature in your washing machines drum is too high. Error code E38: NTC sensor in-drum overheating Another overheating problem with the NTC sensor. Make sure you call in a pro who will be able to accurately diagnose and troubleshoot the problem. Error code E45: No variable file version detected Here, you may need to unplug your washer and have your main control board replaced. Error code E84: Network card failure This is another problem or fault code that requires the experience of a professional appliance repair technician. In conclusion We hope that this short guide will help you better understand your Smeg washing machine error codes. While some of these errors can quickly and easily be resolved by you, others will need a professional touch. For this, you can reach out to us at Exclusive Repairs to provide you with a comprehensive, seamless and efficient washing machine repair service that youll feel fully confident in. Dont hesitate and get in touch with us today. Please do take care to read the information thoroughly as it is there to help you understand fault codes and to keep you safe. There are also some help, tips and hints with a lot of the fault codes published here that you usually will not find anywhere else and, as we learn, we add more information so if you can't find what you need please ask in the forums. Before using this section please understand that fault or error codes are used as a diagnostic aid, they are not a replacement for diagnostic skill on the part of the person repairing the product and are not in any way usually going to point to the precise component that is faulty. All they do is give you an idea of where to start looking for the fault.Smeg Washing Machine Error codesThese error code explanations can help you diagnose a problem with your Smeg Washing Machine.Smeg Washing Machine & Washer Dryer 2003 onThese are common fault or error codes used in Smeg washing machines and washer dryers and most of them use the same fault or error codes when the washing machine has a problem or a spare part fails. These particular codes are used on later models from about 2003 or so onwards.These fault codes for Smeg washing machine and washer dryer models will displayed as a digital code, exactly as you will see below, in an LED or LCD panel or display on the front of the washing machine or washer dryer.E1 Issue:The water safety device (where fitted) has detected a leak from the washing machine or washer dryer.Advice: Check for any water leaks We add more information as we learn so if you can't find what you need please ask in the Repair forums. Alternatively you can book a repair online or call us on 0208 226 3633 to arrange an engineer visit. We offer fixed price Smeg Washing Machine Repairs in London.E2 Issue:Anti-spilling device fault detectedAdvice: Check water supply is on, clear and not frozen Check the air chamber and pressure sensor hose for blockages Check water inlet valve Check wiring to water inlet valve Check connections to water inlet valve check Aquastop hose where fitted Check the main control PCB If the fault persists, please arrange an engineer visit. We offer fixed price Smeg Washing Machine Repairs in London, you can book a repair online or call us on 0208 226 3633 to arrange an engineer visit.E4 Issue:Water heating sensor error detectedIf thermistor circuit is abnormal, this error will occur.Advice: Check thermistor or temperature sensor Check the thermistor resistance Check wiring to water heating element Check connections to water heating element and temperature sensor If the fault persists, please arrange an engineer visit. We offer fixed price Smeg Washing Machine Repairs in London, you can book a repair online or call us on 0208 226 3633 to arrange an engineer visit.E5 Issue:This error code is more for information purposes than actually a fault as such. What the washing machine is telling you is that it has been unable to sort the laundry load and correctly spin without a risk of damage due to an unbalanced load or no load at all. This error will clear when you restart the machine but do sort the laundry reduce or increase the load as required and for more information on load imbalances.Advice: Reload the washing machine and attempt to spin again Check the installation of the washing machine for level and balance Check for small loads as small loads will cause an imbalance error If this fault indicator occurs again, please arrange an engineer visit. We offer fixed price Smeg Washing Machine Repairs in London, you can book a repair online or call us on 0208 226 3633 to arrange an engineer visit.E6 Issue:If water level frequency is still lower than the reset level frequency (25.20kHz) in 10 minutes after starting of water drain, this error will occur.This error will be released using Start/Pause button, the washing machine will restart and attempt to fdrain the water out again.Advice: Check pump filter is clear and there are no obstructions Check the drain hose for obstruction Check the drain hose is not kinked Check the drain pump filter and clean if required Check the air chamber and pressure sensor hose Check drain pump Check drain pump rotor Check connections to water drain pump If this fault indicator occurs again, please arrange an engineer visit. We offer fixed price Smeg Washing Machine Repairs in London, you can book a repair online or call us on 0208 226 3633 to arrange an engineer visit.E10 Issue:Can be a short circuit to motor or PCBAdvice: Check mains supply Check main control module Check main drive motor If the problem persists, please arrange an engineer visit. We offer fixed price Smeg Washing Machine Repairs in London, you can book a repair online or call us on 0208 226 3633 to arrange an engineer visit.E11 Issue:Can be a short circuit to motor or PCBIf the motor tacho signals are inputted more than 300 every 1sec in the operational interval less than 90RPM, this error will occur.Advice: Check mains supply Check main control module Check main drive motor If the fault persists, please arrange an engineer visit. We offer fixed price Smeg Washing Machine Repairs in London, you can book a repair online or call us on 0208 226 3633 to arrange an engineer visit.E12 Issue:Can also be caused by be main PCB as well as themotor tacho signals are not being correctly read by the controller.Advice: Check motor Check motor tacho Check all connections and blocks to the motor Check connections on the main control module Check main control module If the fault persists, please arrange an engineer visit. We offer fixed price Smeg Washing Machine Repairs in London, you can book a repair online or call us on 0208 226 3633 to arrange an engineer visit.E13 Issue:The washing machine or washer dryer has sensed a fault with the PTC door lock.Advice: Check door lock Check wiring to door lock Check connections to control module If this fault indicator occurs again, please arrange an engineer visit. We offer fixed price Smeg Washing Machine Repairs in London, you can book a repair online or call us on 0208 226 3633 to arrange an engineer visit.E14 Issue:If dryer thermistor circuit is abnormal, this error will occur but this error code will only show on washer dryers.Advice: Check thermistor or temperature sensor Check connections to dryer heating element and temperature sensor If this fault indicator occurs again, please arrange an engineer visit. We offer fixed price Smeg Washing Machine Repairs in London, you can book a repair online or call us on 0208 226 3633 to arrange an engineer visit.E- Issue:This fault code is fairly self-explanatory and tells you that the washing machine has detected an error with the communications between the main programmer card and the display module.Advice: Check wiring between the control and display modules Check main electronic controller If the fault persists, please arrange an engineer visit. We offer fixed price Smeg Washing Machine Repairs in London, you can book a repair online or call us on 0208 226 3633 to arrange an engineer visit.Getting a fixed price Repair for your Smeg in your local area couldnt be easier. Rest assured, we have a local network of fully trained appliance engineers able to Repair your appliance. find out more about our Smeg ServiceIf you do need an engineer to visit your home, help is at hand. Well arrange for an engineer near you to call in and fix your appliance, at a time thats suitable for you.Book online or give us a call on 0208 226 3633London Only - Coverage Area | (Monday - Friday: 8:00 - 20:00 / Saturday: 09:00 - 18:00) Warning! To avoid personal injury or death, always unplug the appliance or disconnect the power before attempting any repairs. Always turn off the gas at the source before repairing any gas appliance. Always wear safety glasses when using tools. Keep loose clothing and hair away from any moving parts. Safety is of major importance when performing any service or repair on any electrical appliance. Please, read our disclaimer before proceeding.Our guide provides an overview of error codes for Smeg washing machines. The codes are divided into two categories: those that begin with EXX and those that begin with FXX.Smeg Washing Machine Error Codes Explained!Each code will be explained in detail to help diagnose and troubleshoot any issues that may arise with your washing machine.SMEG Washing Machine Error Codes that begin with ExxError codesMeaningsE01NTC sensor error.E02Heating element error.E03The heater relay stuck.E04The washer keeps filling with water.E05Drain pump error.E06Universal DC motor TRIAC short circuit errorE07Pressure level sensor error.E08Water inlet valve error.E09Door lock TRIAC open circuit errorE11BLDC motor error.E12Water leakage error.E14Recirculation pump errorE15Water liter counter errorE17overfoaming warning.E18Unbalanced load warningE22LCD communication failure errorE24Fill sensor error.E26EEPROM error.E29Voltage out of limit error.E31Dryer NTC sensor errorE35Dryer heating element errorE37Drum overheating warningE38NTC sensor in-drum overheating.E45No variable file version was detected.E84Network card failure.SMEG Washing Machine Error Codes that begin with FxxThe error indicates that the door lock does not activate, and no program activates because the porthole door is open.Causes: The porthole door is open.Faulty door microswitchSolutions: Close the door.Check the door lock.Check the door lock wiring.Replace the door lock if necessary.The error indicates that the solenoid valve of the machine is taking too long to fill with water.Causes: The water tap is closed.The intake water pressure is below 1 bar.The water intake filter or supply is blocked.Faulty solenoid valve.Faulty pressure switch.Solutions: Open the water tap.Check the inlet valve.Check the pressure switch hose and clean the chamber pressure.Check the pressure switch.Check the wiring connections.The error indicates that the washer takes too long to drain.Causes: The drain pump is blocked.Faulty drain pumpFaulty pressure switch.The pressure switch chamber is blocked.The drainage tube is blocked.Solutions: Switch the washer off and back on to reset.Check the drain pump.Check the pressure switch.Check the wiring.The error indicates that the water heating element takes too long to heat up.Causes: Faulty heater.The voltage is low.The heating element relay is blocked.Faulty main PCBSolutions: Check the heating element.Check the wiring diagram.Replace the main PCB.The error indicates that the heating element activates at a time when it should not be heating up.Causes: Faulty NTC (short or open circuit)The heating element relay is blocked.Faulty main PCBSolutions: Check the NTCReplace the main PCB.The error indicates that water is present at the bottom of the machine.Causes: Problems in the water safety system.The water leakage activates the microswitch.The safety float is blocked.Faulty safety floatSolutions: Check the water stop system.Check the safety float microswitch located at the bottom of the machine.Check the wiring connections.The error indicates that the water intake unit is not working.Causes: Faulty harness.Faulty flow meter sensorSolutions: Check the wiring diagram.Replace the flow meter sensor.The error indicates that the water is not loaded.Causes: The water tap is closed.The intake water pressure is below 1 bar.The inlet valve filter is blocked.Faulty inlet valve.Faulty aqua stop.Faulty main PCBSolutions: Open the water tap.Check the inlet.Check the wiring connections.Replace the main PCB.The error indicates that there is no alternating rotation of the motor.Causes: Faulty harness connector.Faulty carbon brush.Faulty tachometer.Faulty motor.Faulty TRIAC.Circuit board problem.Solutions: Carry out a test cycle to reset.Check the load / bearings.Check the carbon brush.Check the tachometer.Check the motor resistanceCheck the wiring connectionsCheck the main PCB.The error indicates that the number of turns during the spin is reduced.Causes: Defective wiring connection.Faulty 3D sensorThe 3D sensor magnet is not correctly positioned.Faulty main PCBSolutions: Check the wiring.Position the 3D sensor magnet correctly. If the error still occurs, replace the 3D sensor. Check the main PCB.The error indicates a malfunction of the software circuit board or main PCB.Causes: Faulty circuit board microprocessor.Software problems.Solutions: Switch the washer off and back on again, using the ON/OFF button to reset.If the error code still appears, replace the circuit board (the main PCB). Smeg Washer TroubleshootingRelated Error Code Pages:Smeg Refrigerator Error Codes, Smeg Range Error Codes, Smeg Washer Error Codes, Smeg Dryer Error Codes, Smeg Microwave Error Codes, Smeg Dishwasher Error Codes, Related Troubleshooting Pages:Smeg Refrigerator Troubleshooting, Smeg Range Troubleshooting, Smeg Washer Troubleshooting, Smeg Dryer Troubleshooting, Smeg Microwave Troubleshooting, Smeg Dishwasher Troubleshooting, Related Repair Pages:Smeg Refrigerator Repairs, Smeg Range Repairs, Smeg Washer Repairs, Smeg Dryer Repairs, Smeg Microwave Repairs, Smeg Dishwasher Repairs, Related Parts Pages:Smeg Refrigerator Parts, Smeg Range Parts, Smeg Washer Parts, Smeg Dryer Parts, Smeg Microwave Parts, Smeg Dishwasher Parts, Related Price Pages:Smeg Refrigerator Prices, Smeg Range Prices, Smeg Washer Prices, Smeg Dryer Prices, Smeg Microwave Prices, Smeg Dishwasher Prices, Related Pages:home washer installation, washer fix near me, washer quotes, washer repair prices, washer service call, Smeg Washer Error Codes Smeg Washer fault codes Smeg Washer diagnostic codes Smeg Washer error symbols Smeg Washer common faults Love everything about this machine, it is so easy to operate. Bought this mLove everything about this machine, it is so easy to operate. Bought this model before moving so made sure i bought same model againPublished: September 19, 2018Very quiet, washes very well and a good dryer too. Only had it a couple of Very quiet, washes very well and a good dryer too. Only had it a couple of weeks but so far extremely happy.Published: August 27, 2018The spin cycle is very quiet and I found the instruction manual very easy tThe spin cycle is very quiet and I found the instruction manual very easy to follow washing and drying is greatPublished: January 26, 2017Very quick and washes well. Uses so little energy and water when washing.Very quick and washes well. Uses so little energy and water when washing.Published: February 4, 2018The ability to run a quick wash taking 15mins. Then drying straight afterwaThe ability to run a quick wash taking 15mins. Then drying straight afterwards. Ideal for families, can wash last thing and set dry cycle to commence late evening. In the morning everything is dry.Published: June 26, 2020 NEW PRODUCT Where style meets sustainabilityturn still water into refreshing, sparkling drinks with the Smeg Soda Maker. Customisable fizz, timeless design. Discover more UPCOMING EVENT Join us for a two-day celebration on Friday 6th and Saturday 7th June at our London flagship store on Regent Street. Enjoy hands-on demos, live cooking experiences, special guests, exclusive offers, delicious food and drinks plus the chance to win amazing prizes throughout the weekend! Book your space now PRODUCTS Looking for an appliance that offers so much more? Our award-winning ovens, featuring multicooking technology, are designed to deliver restaurant-quality results from home.Join the revolution. View all Galileo ovens NEW PRODUCT Your new kitchen essential! Smeg's retro analogue kitchen scales combine style and precision, making every bake and meal a culinary success. Find out more EVENTS With so many emerging kitchen trends it's impossible to know where to start when designing your dream kitchen... but Smeg are here to help.Join one of our free-to-attend Experience Smeg events for expert advice along with a tasty cookery demonstration to spark inspiration. Discover more PRODUCTS Combining power extraction, efficient filtration, and a seamless space-saving design, these innovative Induction hobs feature a built-in hood that ensures a clean and odour-free cooking environment while maximising your kitchen's visual appeal. Find out more RETAILERS Discover a large variety of Smeg appliances at our Abingdon showroom in Oxfordshire, London Regent Street Flagship store, or one of our many specialist retailers across the UK. 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Join the culinary revolutionwith Galileo, an excitingnew range of ovens from Smeg set to elevate your home cooking experience throughthe power of multicooking technology.With ground-breaking technology that cancombinetraditional, steam, and microwave cooking methodstogether, Galileo unlocks a realm of limitless culinary possibilities and delivers exceptional results while cutting cooking times by up to70%. Discover Galileo Ovens Accept marketing cookies to watch this video. Renovating your kitchen but don't know which appliances to choose? Why not try before you buy and join one of our upcoming cooking events or product demonstrations to experience the Smeg difference in-person. View all events Visit our online storefor Smeg large and small appliances,accessories and exclusive collaborations. Shop now Want to see Smeg products and get expert advice? Visit our showrooms in Abingdon, London or one of our trusted retailers. Visit us Search for Smeg stockists inyour area. Simply filterregional stockists depending on your requirements. Find Stockists Last Updated 14/09/2020 16:08 NOT WHAT YOU WERE LOOKING FOR? Smeg washers are efficient and reliable, but they are prone to breaking, too. If your Smeg washer doesnt work for some reason, you can perform the troubleshooting process on your own. Theres no need to pay for expensive repair made by third-party companies or wait for ages when the device is repaired under the official warranty.Below, you can see the repair and maintenance manuals for different models of Smeg washing machines. They are made in the form of tables for your convenience. You will see the list of common technical issues, possible causes, and ways to solve the problem.Cannot define whats wrong? In most cases, the washer will display the error code on the monitor it corresponds to some certain technical malfunction. Using the tables here you can quickly define the fault and find ways to eliminate it. These instructions are taken from official sources, they are correct and reliable. Even an average user without technical skills can follow the guidelines and perform a minor repair.Please, note that if you cannot implement some of the steps from instructions and perform the repair on your own, you should contact a professional repair service center. Some serious malfunctions and software faults can be eliminated by professionals only.Smeg WMFABP1 Washer Error Codes Washer SymptomPossible Cause/Solution OPENDoor not property closed. Try reclosing. E1Aqua stop device tripped. Cut off power supply, turn off water tap and contact nearest service centre. E5Water not taken in for washing. E6Water not pumped out. Smeg GW2045 Washer Error Codes ALARM IDDESCRIPTIONACTION 1The water is not heated within the required times.Alarm on during the heating phase. Check the safety thermostat. If the thermostat is in a good condition, check that the heating element in the vat and the heating element relay switch work correctly. 2OFF 4Probe TL1 measures a temperature that is higher than the objective temperature.Repeat the cycle. It may be a temporary alarm. If the alarm continues, the error may be related to a problem with the temperature probe TL1, or to the electronic card that produces the signal 5The working temperature probe TL1 is "open".TL1: Irregular value found - the problem may be related to the probe (damaged or disconnected) or to the electronic card. 10OFF 11Lack of cold water.The alarm is on during the filling phase. Intervenes when the relative turbine does not count impulses for 30" and the pressure meter does not change. Check the water supply: 1. Check that the inlet tap is open. 2. Check the inlet solenoid valve power. 3. Check the water supply pressure. 4. Check the condition of the pressure meter: 5. Check that the turbine works. 13Lack of demineralised water.The alarm is on during the filling phase. Intervenes when the relative turbine does not count impulses for 30" and the pressure meter does not change. Check the demineralised water supply: 1. Check that the inlet tap is open. 2. If the water is in a tank, check that it is not open or placed to low. 3. Check the inlet solenoid valve power. 4. Check the water supply pressure. 5. Check the condition of the pressure meter: 6. Check the consistency between the settings on the display and the water mains attachments (presence or lack of demineralised water). Check that the turbine works. 17The cold water filling time is incorrect.Check the water supply - similarly to the alarm ID11 (taps, pressure, pipe narrowings etc). Check the working pressure meter condition. 19Excess demineralised water loading time - not active.The machine takes too much time to fill with demineralised water. Check the inlet pressure. 20System fault in filling of the water.Check the water supply (taps, pressure, connections to pipes etc). 22The cold water flowmeter does not measure correctly. 23Insufficient water. 24Lack of water. 25Insufficient pressure in the circulating motor pump.Possible presence of foam in vat. Check the type of detergent used. Repeat the cycle. 29No draining.Check the outlet connection. 30Water safety level.Repeat the cycle. Call the Technical Assistance Service if the fault persists. 31Safety level fault. 32Standing water in the washing chamber. 33OFF 34OFF 35OFF 36OFF 52Door is electrically open.Check that the door is closed before proceeding with a programme cycle. Open and close the door. Check the condition of the micro-switch that detects closing. Call the Technical Assistance Service if the fault persists. 54Door is mechanically open.Check that the door is closed before proceeding with a programme cycle. Call the Technical Assistance Service if the fault persists. 56Door lock fault. 73Cycles archive is full.Error within the microprocessor. These are overwritten one at a time once the cycles archive becomes full. Call the Technical Assistance Service if the fault persists. 77Inlet water temperature higher than 45C. prewashing must be carried out at temperatures below 45C.The alarm trips when the temperature at the start of the cycle is greater than 450. Wait for the machine to cool before starting a new cycle. 78Microprocessor failure.Error within the microprocessor. Call the Technical Assistance Service if the fault persists. 81Demineralised water inlet problem - not active.Check the water supply: Tap open Inlet water pressure Absence of narrowing in connection pipe). Check the condition of the demineralised water turbine. Repeat the cycle, the malfunction may be temporary. 82Door lock coil fault.Repeat opening. Call the Technical Assistance Service if the fault persists. The active alarm in the door opening phase: If. after a series of opening impulses, the door remains closed, intervene. Check that the solenoid run is not blocked and that the opening piston on the side of the vat releases correctly. 94Unstable temperatureThis malfunction can be temporary: Repeat the cycle. Check that the temperature probe is functioning properly. Smeg GW1160 Washer Error Codes ALARM IDDESCRIPTIONUSER ACTION AF:01Water not heated within time allowed.For the user: follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. AF:02The temperature difference between the two probes, "TL1" and "TC", is more than 2C (only active on WD series)For the user: follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. AF:04Probe "TL1" (chamber temperature) reads a higher temperature than the effective one.For the user: follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. AF:05Working temperature probe TL1" is generating an abnormal signal (probe open).For the user: follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. AF:07Drying temperature probe TA1 is generating an abnormal signal (probe open).For the user: follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. AF:10Control temperature probe TLC is generating an abnormal signal (probe "open). (only active on WD series)For the user: follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. AF:11No cold water during filling.Check the water supply: 1. Check that the intake tap is open. 2. Check the water supply pressure. 3. Check that the filler hoses are correctly positioned. Follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. AF:13No demineralised water.Check the water and demi water supply: 1. Check that the intake tap is open. 2. If using water from a tank (with PAD accessory), check that the tank is not empty or placed too low down. 3. Check the water supply pressure. 4. Check that the display settings actually correspond to the water connections (demi water present or not). Follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. AF:17Cold water filling time not correct.Checks and procedures as for AF:11 AF:19Demi filling time too long. The appliance is taking too long to take in demineralised water.Checks and procedures as for AF:13 AF:23Not enough water. Chamber water level too low.Checks and procedures as for AF:11 Also check that there are no leaks from the appliance (no water around it). If there are leaks: turn off all water supply taps at once and contact the After-Sales Service. AF:25Anomaly related to the circulating pump "ML". Circulating pump pressure too low.There may be foam in the chamber. Check the type of detergent used. For the user: follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. AF:26Water being taken into chamber at wrong time. Cold water intake valve "EVF" may have failed.Check the water supply: Check that the water supply pressure is within the permitted range. Follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. Also check that there are no leaks from the appliance (no water around it). If there are leaks: turn off all water supply taps at once and contact the After-Sales Service. AF:28Demineralised water being taken into chamber at wrong time. Cold water intake valve "EVF" may have failed.Check the water supply: Check that the demineralised water supply pressure is within the permitted range. Follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. Also check that there are no leaks from the appliance (no water around it). If there are leaks: turn off all water supply taps at once and contact the After-Sales Service. AF:29Chamber does not empty. No drainage.Check the connection to the water drain, especially that the height of the drain connections complies with the specified requirements and that there are no restrictions in the drain hoses. AF:30During the working cycle, the chamber water level exceeds the safety level. Water safety level.Check the water supply to the appliance: 1.Intake pressure. 2. That the connections are correct For the user: follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. If there are leaks: turn off all water supply taps at once and contact the After-Sales Service. AF:32Water standing in washing chamber with appliance in standby.For the user: follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. If there are leaks: turn off all water supply taps at once and contact the After-Sales Service. AF:33Steam condenser water intake anomaly. No water in steam condenser.Indicates that there is no water in the steam condenser when there should be. Check the water supply: 1. Intake water pressure 2. That the connections are correct 3. Blockages or restrictions in hoses. Follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. AF:34Steam condenser water drainage failure.Check that the drain connections are correct: 1. Height and position of the drain connection 2. That the connections are correct 3. Blockages or restrictions in hoses. For the user: follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. AF:37Drainage problems when using a mixture of water.The use of a mixture of water is an option adopted in special cases to cool the water discharged into the drain. 1. The intake water temperature; if the water is not cold enough (recommended T 2. Problems with drain; check that the hoses and drain connections meet the specified requirements. A-:41PI detergent intake anomaly1. Check that the detergent intake nozzle is correctly positioned in the can. 2. Check for detergent leaks (pools of detergent around the device). This code provides a warning; it is not an alarm which cuts out the appliance. Operation of the device can be continued by pressing the Start/Stop button. A-:42P2 detergent intake anomalyProceed as for AF:41 A-:43P3 detergent intake anomalyProceed as for AF:41 AF:54Door opening detected with cycle in progress. Door interlock microswitch malfunction.1. Make sure the door is closed properly before starting a cycle. 2. Do not force the door open with a cycle in progress; always use the buttons provided on the appliance to stop a cycle and open the door. 3. Check there is nothing between the door and the appliance's chamber preventing the door from closing properly. 3. Follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. AF:56Door locking device malfunction, automatic opening failureAlways make sure the door is closed properly before starting a cycle. Try to open the appliance again by pressing the Door opening button. If necessary, release the door lock by hand Follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. AF:58Dryer heating failure. (Only on GW4060).For the user: follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. AF:67Dryer motor "cooling" malfunction. Cooling is included at the end of the drying phase to bring the load processed and the heating elements to a safe temperature. (Only on GW4060).For the user: follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. A-:68PI can emptyCheck that there is detergent in the jerry can or that the level sensor is operating correctly. This is a warning and not an alarm as such; the washing cycle can be started with this message present (i.e. overriding the warning) by pressing the Start/Stop button again (hold it down for 2 seconds). Activated at the end of the cycle and when the user attempts to start a new program. If two or more similar alarms (e.g. cans PI and P2 empty), the Start/Stop button will have to be pressed twice or more before the cycle can be started. (The device's internal memory records the event but allows execution of the cycle). A-:69P2 can emptyAs for "A-:68" A-:70P3 can emptyAs for "A-:68" AF:73Internal memory data storage errorFor the user: follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. AF:74Water leak from chamber. Alarm only enabled with the Aquastop accessory fitted.Turn off the water supply taps. Contact the After-Sales Service. AF:75No salt in softener. This alarm does not appear on the Display but is recorded in the appliance memory; the relative LED illuminates on the display.Add salt to the softener salt tank inside the chamber, accessible with the door open. AF:77Intake water temperature over 45 C; prewash temperature must be below 45C. Alarm generally disabled on GW series products.The alarm occurs when the temperature is over 45C at the start of the cycle. Wait for the appliance to cool before starting a new cycle. AF:78Restore fail. Problem of motherboard.For the user: follow the DEFAULT PROCEDURE described above. If the alarm does not disappear, follow the RESET PROCEDURE. AF:79Program not compatible.This alarm is triggered if a program is created using the WD- TRACE software using procedures not compatible for the proper performance of the cycle. Reconsider the program created phase by phase; it may be useful to compare it with an original Smeg program provided as reference Pay special attention to the version of the appliance being used; e.g. do not activate peristaltic pump P3 when writing the program if this pump is not installed. AF:84Dryer temperature reading higher than actual temperature. (Only on GW4060).Wait for the alarm to be resolved automatically. During automatic management of the AF:84 alarm the RESET cycle cannot be started. Do not disconnect the electricity supply to the device: the overheating problem is being dealt with automatically, with a heating element cooling cycle. The DEFAULT PROCEDURE described above cannot be implemented until the end of the automatic process. AF:91Internal memory full.This alarm only occurs if the appliance parameter that prevents overwriting in the memory is enabled. With the default setting, this alarm will not occur. Memory space must be cleared to allow use of the appliance: this can be done by connecting to the appliance by means of the RS-232 serial port and using the Smeg WD-TRACE software. AF:92Drying filter maintenanceThe absolute filter in the drying system has exceeded the set number of working hours. Contact the After-Sales Service to have the filter changed. The filter is a consumable and is not covered by the warranty. Press the Start/Stop button to override the message and continue using the device. The devices internal memory records the event. With a fouled filter, drying will be poor. Smeg KTL6 Washer Error Codes Red indication lamp lights upIndication on display (if fitted on your machine)Description Causes Solutions 'Water tap closed" Appliance has no or insufficient water supply. The "Start/Pause" light flashes. Check whether: Water tap is fully open and water supply pressure is sufficient. Kinks are present in water inlet hose. Mesh filter of water supply hose is blocked Water hose is frozen up. Safety valve inspection window of your water supply hose is red replace the hose by a new one available through our After-Sales Service or your specialist dealer. After problem has been removed, restart programme by pressing "Start/Pause". If the fault occurs again, contact our After-Sales Service 'Clean pump"Waste water is not pumped out. The appliance stops in the corresponding programme step: unplug it and check whether: Kinks are present in the drain hose. Filter or pump is blocked The drain hose is frozen up. After problem has been removed, select and start 'Drain' programme or push 'Reset" button for at least 3 seconds: afterwards restart desired programme. If the fault occurs again, contact our After-Sales-Service Service"bdd" (in case your washing machine has no display: all lamps of the programme sequence indicator light up)Appliance stops during the programme. Drum flaps open (the drum flaps have not been closed properly). Push the "Reset" button for at least 3 seconds and wait until the "Door open" lights up. Open lid and close drum flaps, then select and start desired programme again. If fault persists, notify our After-Sales Service. from 'F02" to 'F35" (except F09')"Electrical module fault" Select and start "Drain" programme or push "Reset" button for at least 3 seconds. F09 Water level too high' (after programme cancellation or false operating). Switch off appliance and then switch it on again, select programme 'Drain' and start within 15 sec. FA"Waterstop fault Switch off appliance, pull out mains plug and turn water tap off. Tilt appliance forward carefully to allow collected water to flow out from the bottom. Then: Plug in the appliance again. Turn the water tap on (if water immediately flows into the appliance without the appliance being started, there is a failure: turn off the tap and notify After-Sales Service). Select and start the desired programme again. 'Fod'"Overfoaming" Too much foam interrupted the wash programme. Select and start "Rinse & Spin" programme Afterwards select and start desired programme again, using less detergent. If faults persist, unplug the appliance, turn off the water tap and contact our After-Sales Service Smeg DFC612BK Washer Error Codes Error code Cause Solution E1Acquastop failureThe anti-flooding system has been activated. The system is tripped in case of water leaks. Contact the after-sales service. E2Safety levelThe system which limits the water level inside the dishwasher has been tripped. Interrupt the program and switch off the dishwasher. Switch the dishwasher back on, program it again and start the washing cycle. If the problem persists, contact the after-sales service. E3Water heating malfunctionThe water is not heated or the heating parameters are not correct. Repeat the washing program; if the problem persists, contact the after-sales service. E4Water temperature monitoring malfunctionInterrupt the program and switch off the dishwasher. Switch the dishwasher back on, program it again and start the washing cycle. If the problem persists, contact the after-sales service. E5Water intake malfunctionThe appliance does not take in water or does not do so correctly. Check that the water connections are correct, the water intake tap is turned on and the filter is not fouled. If the problem persists, contact the after-sales service. E6Water pump-out malfunctionThe appliance does not pump out the water or does not do so correctly. Check that the drain hose is not kinked or crushed and that the siphon and filter are not fouled. If the problem persists, contact the after-sales service. E7Turbine flow-regulator malfunctionThe appliance is not able to "measure" the amount of water loaded accurately. Interrupt the program and switch off the dishwasher. Switch the dishwasher back on, program it again and start the washing cycle. If the problem persists, contact the after-sales service. E8Alternate washing system malfunctionInterrupt the program and switch off the dishwasher. Switch the dishwasher back on, program it again and start the washing cycle. If the problem persists, contact the after-sales service. E9Water intake system malfunctionContact the after-sales service. Smeg GW2050H-F Washer Error Codes FAULTDESCRIPTION E1/E2The system that limits the level of the water in the instrument washer has activated. (Safety Level). Since this could be a temporary fault, attempt to start the machine again. Call the Assistance Service if the fault persists. E3The instrument washer is unable to heat the water. This alarm activates when the machine is unable to raise the temperature of the water by at least 1C in 3 minutes. After the RESET procedure, turn the machine off and on again. Contact your nearest authorized Assistance Center if the fault persists. E4The temperature measuring system is faulty. Call the Technical Assistance Service. E5The instrument washer fails to fill with water. Make sure that: the water fill cock is open; the filter on the water fill pipe inlet is not clogged; there are no throttles in the water fill pipe. Contact your nearest authorized Assistance Center if the fault persists. E6The instrument washer fails to drain. Make sure that: the drain hose is not crushed or clogged; the water drain pipe is not clogged; the filter of the instrument washer is not clogged. This alarm occurs when the filling pressure switch fails to reset within 3 minutes from the drain pump having started. Contact your nearest authorized Assistance Center if the fault persists. E7/E9The machine is unable to correctly measure the quantity of water filled. After the RESET procedure, turn the machine off and on again. Contact your nearest authorized Assistance Center if the fault persists. EAThe machine has been unable to terminate the current program for some reason. This alarm activates in various situations: when the machine is turned off during the heating phase with T> 35C; .when the door is opened and the temperature in the washing chamber is > 35C .when the program is stopped and the temperature in the